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Matter Number: 614214

P.O. Box 311, Pittsburg, CA 94565 www.HOAProSolutions.com

HOA Delinquent Assessment Collections

Case History as of: 09/02/2011 Ms. Jane Doe

Matter Number: CID1740-614214 1212 Mockingbird Lane

Community Assoc: Testhoa San Francisco, CA 94101

Mgt Co: Board of Directors RE: 1212 Mockingbird Lane San Francisco, CA 94101

Accounting Firm: Management Acct: 123456 APN: 052-540-04

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|-----------------------|--|
| Date | Description |
| 06/23/2010 | Notice of Intent to Lien |
| 07/27/2010 | Notice of Lien Assessment |
| 07/27/2010 | Notice of Lien |
| 08/31/2010 | Notice to Offer Payment Plan |
| 01/25/2011 | Notice of Non-Compliance |
| Additional Activities | |
| 06/23/2010 | Sent Notice of Intent To Lien, Owner has until 07/23/2009 to respond. (mlp) |
| 06/23/2010 | Received vesting deed, filed in unit file. (mlp) |
| 07/19/2010 | Received Signed Resolution for Lien (mlp) |
| 07/27/2010 | Sent Notice of Lien Assessment, Owner has until 08/27/2009 to respond. (mlp) |
| 07/27/2010 | Sent Notice of Lien (mlp) |
| 08/31/2010 | We have not received response from the owner, preparing notice to offer payment plan. (mlp) |
| 08/31/2010 | Sent Notice to Offer Payment Plan, Owner has until 10/01/2009 to respond. (mlp) |
| 09/10/2010 | Received call from the owner, inquiring on plan options. Advised that I will calculate the options and |
| | send to her. Requested current ledger. (mlp) |
| | Sent Payment Plan Options, owner has until 09/20/2009 to respond. (mlp) |
| | Received ledger, preparing the options letter. (mlp) |
| | Received call from the owner, wants to enter the 12 month payment plan. (mlp) |
| 09/15/2010 | Payment Plan Accepted. Months: 12, Monthly Payment: \$387.42, Final Payment: \$387.42, Final |
| | Payment Date: 10/15/2010 (mlp) |
| 10/07/2010 | Received Personal Check Number: 1254 for: \$100.00 Payable to: HOA Testhoa \$100.00 Sent to |
| | HOA to be applied. (mlp) |
| 10/07/2010 | Received Cashiers Check Number: 1255 for: \$387.42 Payable to: ProSol, deposit, Pro: \$387.42 |
| | (balance \$1,546.58) (rc) |
| 11/20/2010 | Received Personal Check Number: 1260 for: \$100.00 Payable to: HOA Testhoa \$100.00 Sent to |
| | HOA to be applied. (mlp) |
| 11/20/2010 | Received Personal Check Number: 1261 for: \$387.42 Payable to: ProSol, deposit, Pro: \$387.42 |
| | (balance \$1,159.16) (rc) |
| 12/11/2010 | Received call from the owner, said that she cannot pay delinquent payment this month, due to the |
| | holidays. Advised her to send regular monthly assessment and we will roll the delinquent installment |
| | to the end of the plan. (mlp) |
| 12/17/2010 | Received Personal Check Number: 1257 for: \$100.00 Payable to: HOA Testhoa \$100.00 Sent to |
| | HOA to be applied. (mlp) |
| | Payment not received, preparing the non compliance letter. (mlp) |
| 01/25/2011 | Sent Notice of Non-Compliance, Owner has until 01/25/2010 to respond. (mlp) |